USB 5Gbps 4-Port Hub

User Manual

Ver. 1.00

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Chapter 1: Introduction

1.1 Product Introduction

Experience blazing-fast data transfer with our portable and compact USB 5Gbps 4-Port Hub, designed to effortlessly expand your laptop's connectivity on the go. Featuring the cutting-edge USB 3.2 Gen 1 interface, this hub delivers transfer speeds up to 5 Gbps—ten times faster than USB 2.0—making it ideal for transferring large files, streaming, and connecting multiple devices simultaneously.

Built for convenience, this hub supports plug-and-play installation and hot-swapping, so you can connect or disconnect devices without restarting or worrying about complex setup. Fully backward compatible with USB 2.0 and USB 1.1 devices, it perfectly accommodates a wide range of peripherals, including external storage drives, digital cameras, MP3 players, webcams, and more.

Compact and lightweight, it slips easily into your bag or laptop case—perfect for busy professionals, students, and anyone who needs reliable, high-speed USB connectivity wherever they go. Upgrade your workflow with this versatile, high-performance USB 5Gbps 4-Port Hub today.

1.2 Features

- Connects up to 4 USB devices
- Provides four USB 3.0 ports
- Compliant with USB 3.0 Specification 1.0
- Supports simultaneous operation of multiple USB 3.0, USB 2.0 and USB 1.1 devices
- Up to 5Gbps data transfer rate
- Support USB Battery Charging Specification Revision 1.2
- Supports Apple mode charging
- Hot-swapping feature allows you to connect/disconnect devices without powering down the system
- No device drivers required for Hub installation
- LED indicator for power status

1.3 System Requirements

- Windows® XP/Vista/7/8/8.1/10/11（32/64 bit）
- Mac OS X v10.8 or newer

1.4 Product Diagram

U-931

U-1251

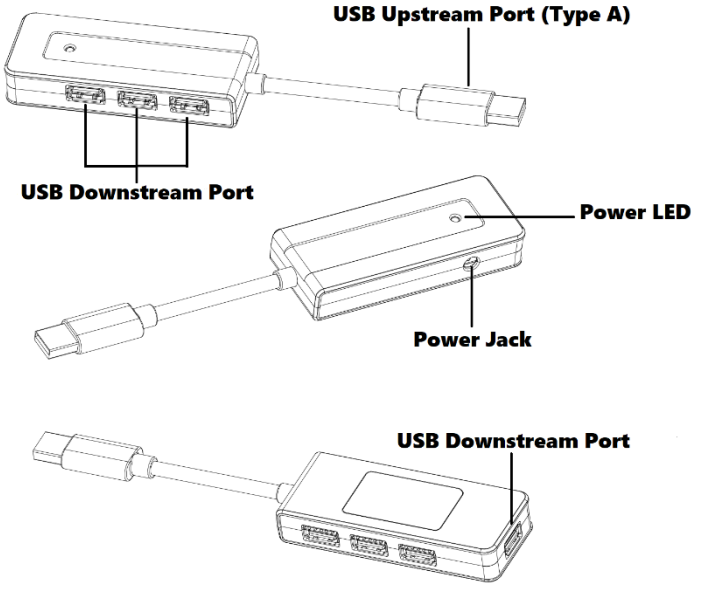
1.5 Package Contents

- 1 x USB 3.0 4-Port Hub (U-931), or
  1 x USB-C 5Gbps 4-Port Hub (U-1251)
- 1 x User Manual

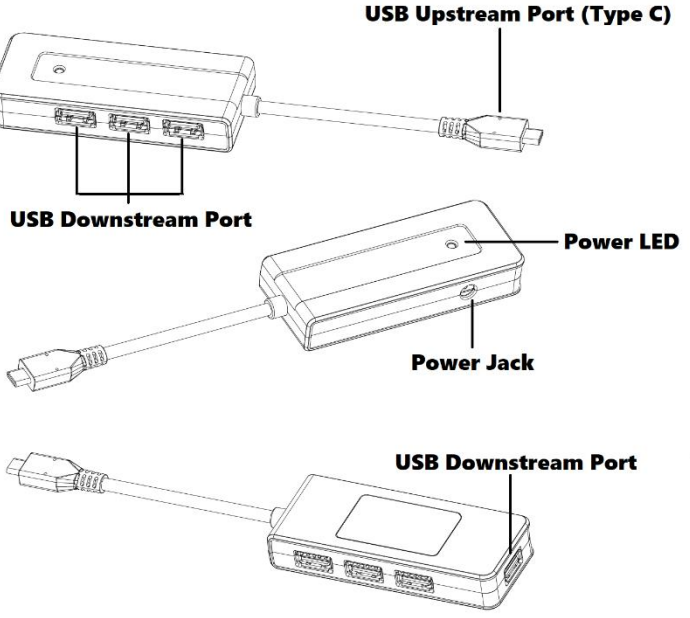
Chapter 2: Getting Started

2.1 Hardware Layout

U-931


USB Upstream Port (Type A)
USB Downstream Port
Power LED
Power Jack
USB Downstream Port

U-1251



- **Power LED**: The light will be on when the USB 5Gbps 4-Port Hub is powered up.

2.2 Hardware Installation

1. Plug the power adapter into the power jack of the USB 5Gbps 4-Port Hub (if power adapter is available).
2. Plug the USB 5Gbps 4-Port Hub into your computer's USB 5Gbps port.
3. Upon powering up your computer, the USB 5Gbps 4-Port Hub will be recognized by the computer's operating system.
4. Once complete, you are ready to plug all peripheral devices into your new USB 5Gbps 4-Port Hub.

Note: Be sure to connect USB 5Gbps 4-Port Hub to USB 5Gbps port on the system. USB 5Gbps Hub will NOT enhance USB data transfer rate if you connect it to traditional USB 2.0 or USB 1.1 port. There is no addition driver for USB 5Gbps 4-Port Hub. Drivers for USB 5Gbps 4-Port Hub is always supplied with drivers for USB 5Gbps host controllers, and are provided by your USB 5Gbps host controller vendor.

If the system cannot install USB 5Gbps 4-Port Hub driver properly, make sure the USB 5Gbps host controller is working properly. We do suggest that you may re-install your USB host controller driver.

Chapter 3: Troubleshooting Tips

- I cannot run USB 5Gbps data transfer rate over this Hub.
  1. USB 5Gbps Hub must connect to USB 5Gbps Port of your system.
  2. Be sure to use genuine USB 5Gbps device connection. Traditional USB 2.0 or USB 1.1 devices do NOT run USB 5Gbps data transfer rate.
  3. USB 5Gbps Hub will NOT enhance USB data transfer rate, if user connects it to traditional USB 2.0 or USB 1.1 Port.

- How to expand USB 5Gbps Port on my system?

You can purchase an USB 5Gbps Host Card to add on your current system, or a new motherboard with USB 5Gbps Port.

- How about connecting USB 5Gbps Hub to USB 2.0 Host Port?

USB 5Gbps Hub works, but only running under USB 2.0 High Speed mode.

- My USB 5Gbps device does not work when connect to USB 5Gbps Hub?

Please confirm your settings as below one by one.

1. Affirm USB connection cable between USB device and Hub firmly.
2. Connect addition power adapter to your USB device, such as enclosure.
3. Make sure PC's USB 3.0 Port works where USB 5Gbps Hub is connected.

- Should I connect a power adapter to the USB 5Gbps Hub?

If the total power required by the devices connected to the USB hub exceeds the power supplied by the USB host port, an external power adapter is recommended. To ensure optimal performance, please refer to the specifications of your USB devices and computer system. User can use

power adapter for connection.